

Montgomery Ward®

Montgomery Ward®

Compact
for small
spaces

Compact Washing Machine



Instruction Manual

MODEL: XQB65
120V~, 60Hz, 320W

Montgomery Ward Customer Service
3650 Milwaukee Street, Madison, WI 53714
8:00 am to Midnight, Monday through Friday

Wards.com 1-888-557-3848

Wards.com 1-888-557-3848



Thank you for purchasing your Compact Washing Machine by Montgomery Ward®. We guarantee that it will perform to the highest standard, time after time, with all the convenience, easy cleanup and durability you rely on from Wards.

Your Compact Washing Machine is built small enough to fit in tight spaces, but durable enough to handle all of your laundry needs. Your appliance can be installed in just a few easy steps.

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PLEASE SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY

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Important Safeguards

PLEASE READ THESE INSTRUCTIONS BEFORE USE

Basic safety precautions should always be followed when using your Compact Washing Machine, especially when children are present.

WARNING: TO AVOID THE RISK OF ELECTRICAL SHOCK, ALWAYS MAKE SURE THE PRODUCT IS UNPLUGGED FROM THE ELECTRICAL OUTLET BEFORE ASSEMBLING, DISASSEMBLING, RELOCATING OR CLEANING.

1. To protect against electrical shock, do not place cord, plug or appliance in water or other liquid.
2. Do not allow water to get on control panel.
3. Close supervision is necessary when any appliance is used by or near children. Do not allow children to play on or in this appliance.
4. Discard appliance following local ordinances. Remove lid to prevent child entrapment.
5. Do not use if plug has a bent prong.
6. Use the plug to disconnect from electrical outlet; never pull out by the cord.
7. Turn power OFF before removing plug from outlet.
8. Never connect or disconnect plug with wet hands.
9. Turn off faucet and unplug if the machine will not be used for a long period of time.
10. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Call our toll-free customer service number for information regarding replacement, or returning the product.
11. Do not expose to direct sunlight.
12. Keep appliance away from heat and exposed flames.
13. Keep hands clear from moving parts when machine is in use.
14. Do not use water above 122° F.
15. Drain hose must not be lower than 2 ft. or higher than 3.5 ft. above floor level.
16. Lid must be closed prior to use. Do not open lid when machine is in use.
17. Do not leave faucet on when machine is not in use.
18. Do not use abrasive cleansers or pads to clean interior or exterior of machine.
19. Follow the care instructions supplied by garment manufacturer.
20. Always check inside of washer for foreign objects before loading laundry.

Important Safeguards (cont'd)

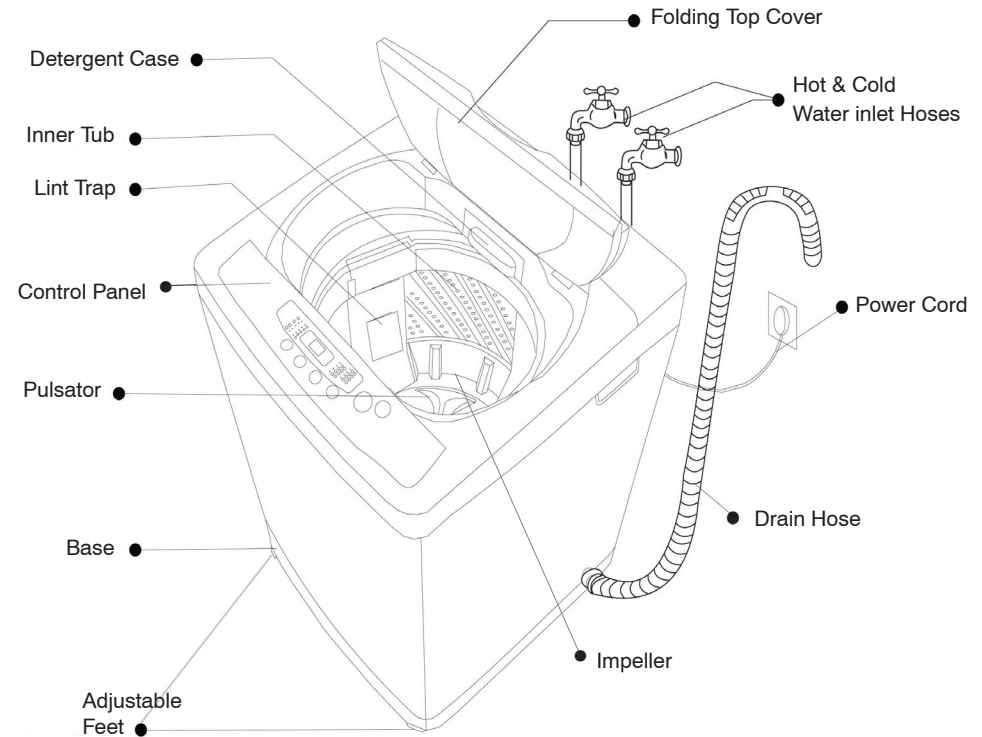
21. Do not add gasoline, dry cleaning solvents, or other flammable substances to wash water. These substances give off vapors that could ignite or damage the washing machine.
22. Do not store or use gasoline or other flammable fluids near this appliance. The fumes can create a fire hazard or explosion.
23. Do not wash articles that have been soaked or spotted with gasoline, dry cleaning solvents or other flammable or explosive substances as they give off vapors that could ignite or explode.
24. Only use liquid and powder detergents approved for use in a washing machine.
25. Do not use appliance for other than its intended use.

3-Prong Plug



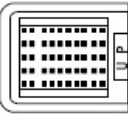

This appliance has a 3-prong (grounding) plug for use in a 3-prong (grounding) outlet to minimize the possibility of electric shock. This appliance should only be used with a 120V, 60Hz grounded outlet. Failure to follow these instructions could result in fire, electrical shock, serious injury, or death.

If the plug does not fit fully in the outlet, contact a qualified electrician to install a 3-prong (grounding) outlet. Do not attempt to modify the plug in any way. Do not use an adapter or an extension cord. Failure to follow these instructions could result in fire, electrical shock, serious injury, or death.

Parts & Features



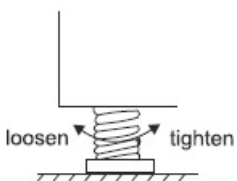
Accessories

<p>(2) Water Inlet Hoses Hot & Cold</p> 	<p>Hot Water Intake Cap</p> 
<p>Base Stabilizer Plate</p> 	<p>Faucet Adapter</p> 

WARNING: Keep all packaging material away from children. Packaging material can pose a risk of suffocation to children.

- Dispose of packaging materials in accordance with local ordinances.
- Install and store Compact Washing Machine where it will not be exposed to direct sunlight or temperatures below freezing.
- Plug into a 3-prong grounded outlet. Do not use an adapter or extension cord. Do not remove or alter the 3-prong plug.

1. Install washer on a stable, level surface. The machine must be level to operate safely and for peak efficiency. Use the level adjustment feet to level the machine.



2. Maintain a distance of at least 4 inches from walls or other objects.
3. Slide the base stabilizer plate into the bottom on front of the machine.

The drain hose can exit out of either side for your convenience. To change the direction of the drain hose, follow these instructions:

Remove screw from drain hose joint.	Move drain hose to opening on other side.	Fasten screw to fix hose in place.

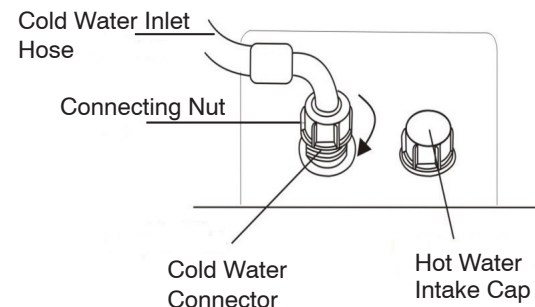
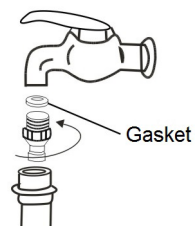
4. Insert drain hose into sink, stand pipe or floor drain. Drain hose must not be lower than 2 ft. or higher than 3.5 ft. above floor level. The drain hose should be properly secured to avoid the possibility of flooding.
5. Move to the next section to secure the inlet hose.

Inlet Hose Connection

The water inlet hoses bring the water from your faucet to the washer. Follow these easy steps to install.

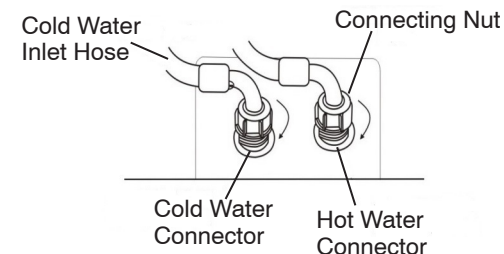
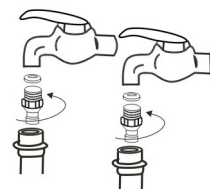
Sink Faucet Installation (cold water only)

1. Remove the aerator from the faucet.
2. Attach the faucet adapter to the faucet.
 - Use female adapter (internal threads) or combine both female and male adapters if faucet has internal threads.
 - Place gasket between adapter and faucet.
3. Connect the cold water inlet hose to the faucet adapter.
4. Connect the other end of the inlet hose to the cold water intake on the back of the washing machine.
5. Place the intake cap over the hot water intake on the washing machine.

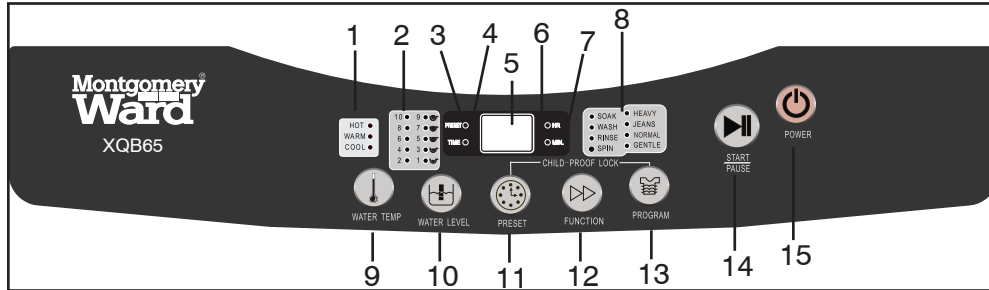


Water Supply Installation (hot and cold water)

1. Connect the hot and cold water inlet hoses to the water inlet plumbing in your house.
2. Connect the cold water hose to the cold water inlet on the back of the washing machine. Repeat for hot water hose.
 - Confirm that screen is positioned inside of the hot and cold water inlets on the washing machine.
 - Use gaskets on both ends of the hose connectors.
3. Slowly open both water valves. Tighten connections if leaking occurs.



Control Panel



1. Water Temperature Indicator
2. Water Level Indicator
3. Delay Time Indicator
4. Wash Time Indicator
5. LED Display
6. Hour Indicator
7. Minute Indicator
8. Function Indicator
9. Water Temperature Selection Button
10. Water Level Selection Button
11. Preset (Delay Selection) Button
12. Function Selection Button

- Each push of the button cycles through the washing mode:
 - » wash-rinse-spin
 - » wash only
 - » spin only
 - » wash-rinse
 - » rinse-spin
 - » soak-wash-rinse-spin

13. Program (Automatic) Selection Button

- Select the Program that best fits the type of articles being washed.

14. Start / Pause Button

- After selecting the desired Program and Function, push the Start button. Pressing the button a second time will Pause the function.

15. Power Button

- Press the button to turn the washer ON or OFF. After turning OFF, you must wait at least 3 seconds before turning back ON. If the power is ON, the machine will automatically shut off after 15 minutes of inactivity.

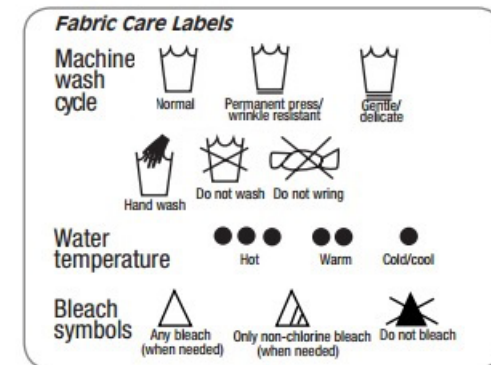
1. Press the Power Button to turn machine ON.
2. Press Water Level Selection button based on laundry load size.
3. Press Water Temperature Selection button.

NOTE: A single cold hose system does not allow the washing machine to automatically select warm or hot water temperatures.

4. Press the Program Button to select the setting that best fits your washing needs.
5. Press the Function Selection Button to select the desired cycle (refer to cycle descriptions on previous page).
 - Each press of the button will take you to the next cycle.
6. Pull out detergent compartment and add appropriate level of detergent. (See chart below for recommended amounts.) Close compartment.
7. Distribute laundry evenly around the tub. Do not overfill. For best results, articles should move freely through wash water.
8. Close the lid. (Washing machine will not operate when lid is open.)
9. Press the Start / Pause button once to begin operation.
 - The wash time will flash on the display.

Water Level	Detergent Measurement	
	Soil Level: Light - Normal	Soil Level: Normal - Heavy
Very Low	1/4 - 1/2 ounce	1/2 - 1 ounce
Low	1/2 ounce	3/4 - 1 1/4 ounces
Medium	1/2 - 3/4 ounces	1 - 1 1/2 ounces
High	3/4 ounce	1 1/4 - 1 3/4 ounces

NOTE: Clean lint trap after every use. Turn off faucet when washer is not in use.



Delay Start (Preset) Setting

Select this option when you want to load the washer but wait until a later time to run the wash cycle.

To set the Delay Start Setting, follow instructions on preceding page, but before closing the lid press the Preset button to select the start time from 1 hour to 24 hours. Press the Start / Pause button once to begin operation.

Child-Proof Setting

Your washing machine is equipped with a child safety setting that will, once activated, sound an alarm and drain the wash water in the event the lid is opened and not closed within 10 seconds.

As a default when the Child-Proof Setting is *not* used, if the lid is opened when the machine is running all operations will be stopped within 10 seconds and the water will automatically drain in 30 seconds followed by an audible alarm. To resume operation, close lid.

To use the Child-Proof Setting, follow the instructions on the preceding page. After pressing the Start / Pause button, immediately press and hold both the Preset and Program buttons to activate the Child-Proof Setting. The LED Display will show CL and the remaining wash time.

Program Selection Time Chart

Function	Soak (Optional)	Wash	Rinse	Spin	Total Time (Approx.)
Heavy	5 min.	18 min.	2 Cycles	5 min.	57 min.
Jeans	5 min.	12 min.	2 Cycles	5 min.	44 min.
Normal	-	11 min.	1 Cycle	5.5 min.	32 min.
Gentle	5 min.	12 min.	2 Cycles	3.5 min.	43 min.

This appliance contains no user serviceable parts. Do not try to repair it yourself. Contact a qualified technician for repairs.

Precautions:

- Always unplug machine before cleaning.

To Clean:

- The inlet valve on the washing machine should be cleaned regularly to prevent clogs. Remove inlet hose and clean screen using a soft bristled brush.
- Wipe exterior surface of the machine with a soft, slightly damp cloth or sponge.
- Clean lint trap after every use:
 - » Remove lint trap by pulling straight up and out.
 - » Manually remove lint.
 - » Wash and rinse thoroughly using straight tap water.
 - » Reinstall lint trap.

To Store:

- Be sure all parts are clean and dry before storing.
- Store appliance in a clean, dry place. Never store it while it is hot or wet.

Helpful Hints

Before Loading the Washer:

- Check all pockets to make sure they are empty. Coins, paper clips, pens, keys and other small items can cause damage to laundry and/or machine.
- Close zippers, hooks and drawstrings to prevent snagging and tangling with other clothes.
- Pre-treat heavily stained areas for best results.

Condition	Possible Cause
Washer does not operate.	Not plugged in. The circuit breaker tripped or fuse is blown. The lid is not closed. Water source is not turned on.
No water or insufficient water supply.	Water source is not turned on. Water source hose has frozen. Water intake hose is bent. Filter on water intake hose is clogged.
Washing machine does not drain.	Drain hose is flattened or bent.
Washing machine vibrates or is too noisy.	Washer is not level. Washer is touching another object. Laundry load is not balanced. The base stabilizer plate has not been installed.
Washing machine does not spin.	Lid is not closed. Washer is not on a level surface. The laundry load is not balanced.
Display shows Error Code “E1” Description: Malfunction in the water supply valve.	No water. Water supply valve time-out. Water valve is clogged.
Display shows Error Code “E2” Description: Malfunction in the water level.	Water level exceeds limit of high or low water level.
Display shows Error Code “E3” Description: Top cover is open.	Cover is open during operation.
Display shows Error Code “E4” Description: Unit is unbalanced.	Laundry load is not balanced.
Display shows Error Code “E5” Description: Malfunction in the drain valve.	Drain valve is clogged. Drain motor is not operating normally. Drain time-out occurred.
Display shows Error Code “E6” Description: Water level sensor.	Water level is too high.

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If any item, for any reason, does not meet your expectations, just return it to us. We'll gladly either:

- Refund your merchandise amount
- Credit your account
- Send a replacement

You can return any unused item in its original packaging within 60 days of its receipt for a full refund of the purchase price (excluding shipping and handling charges).

Please send returns to:

**Montgomery Ward, Inc.
Attn: Customer Returns
2000 Harrison Suite 100
Clinton, IA 52732-6676**

When returning an item:

- Use the original packaging and pack it securely.
- Please adequately insure your item in case you need to make a claim with the carrier you choose for returning your item.
- Include your order number and reason for return.
- We recommend keeping the receipt for 4 weeks.



1 Year Limited Warranty

Montgomery Ward, Inc. warrants this product to be free from defects in material and workmanship for one year from provable date of purchase.

Within this warranty period, Montgomery Ward will repair or replace, at its option, defective parts of this product at no charge, provided the product is returned, freight prepaid with proof of purchase to Montgomery Ward. Allow 2-4 weeks for return shipping.

This warranty does not cover improper installation, misuse, abuse or neglect on part of the owner. Warranty is also invalid in any case that the product is taken apart or serviced by an unauthorized service station.

This warranty gives you specific legal rights and they may vary from state to state.

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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