Montgomery[®] Ward



Powerful burst of steam and lots of easy-to-use functions!

– Nonstick Ceramic Ultra Steam Iron -



MODEL: SG-5001

Montgomery Ward Customer Service 1112 7th Avenue, Monroe, WI 53566 8:00 a.m. to Midnight, Monday through Friday

Wards.com 1.888.557.3848

Instruction Manual

Item No.: 710104 120V~, 60Hz, 1200W

Wards.com 1.888.557.3848





Thank you for purchasing your Steam Iron by Montgomery Ward®. We guarantee that it will perform to the highest standard, time after time, with all the convenience, easy cleanup and durability you rely on from Wards.

Tackle even the toughest wrinkles with your new Ultra Steam Iron and its super-powered blast of steam! A precision slide control lets you adjust the level of output and it also has vertical steam and mist spray capability. Plus, the nonstick ceramic coated aluminum soleplate and 360° swivel cord plus anti-calc, anti-drip, self-cleaning and auto shut-off help turn ironing into a pleasurable experience

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PLEASE SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY

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Important Safeguards

PLEASE READ THESE INSTRUCTIONS BEFORE USE

Basic safety precautions should always be followed when using your Steam Iron especially when children are present.

WARNING: TO AVOID THE RISK OF ELECTRICAL SHOCK, ALWAYS MAKE SURE THE PRODUCT IS UNPLUGGED FROM THE ELECTRICAL OUTLET BEFORE ASSEMBLING, DISASSEMBLING, RELOCATING, SERVICING OR CLEANING

- 1. Before using for the first time, make sure that the voltage rating on the type plate corresponds to the main voltage in your home.
- 2. Do NOT touch hot surfaces. Use any handles or knobs.
- 3. The steam emitted from the iron is hot and therefore hazardous. NEVER direct the steam toward other people.
- 4. To protect against electrical shock, do NOT place cord, plug or appliance in water or other liquid.
- 5. Unplug from outlet when not in use and before cleaning. Allow to cool before cleaning.
- 6. Unplug the iron from the electrical socket before filling the iron with water.
- 7. Close supervision is necessary when any appliance is used by or near children.
- 8. Unplug from outlet when not in use and before cleaning. Allow to cool before cleaning.
- 9. Do NOT operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Call our toll-free customer service number for information regarding replacement, or returning the product.
- 10. The use of accessory attachments not recommended by the appliance manufacturer may cause personal injury or damage to the appliance.
- 11. Do NOT use outdoors.
- 12. Do NOT let cord hang over edge of table or counter or touch hot surfaces.
- 13. Do NOT place on or near a hot gas or electric burner, or in a heated oven.
- 14. Do not use appliance for other than intended use.
- 15. To disconnect, turn control to Off, then remove plug from wall outlet.
- 16. Do NOT leave appliance unattended while plugged into an electrical outlet.

Important Safeguards (cont'd)

- 17. Use the iron on a flat, stable and heat-resistant surface.
- 18. Do NOT use this appliance if it has been dropped, if there are visible signs of damage or if it is leaking.
- 19. When placing the iron on its heel rest, make sure that the surface on which the stand is placed is stable.
- 20. Deposits or minerals in the water will lead to a scale buildup and result in a blockage of the steam vents. We advise using distilled water.
- 21. Do NOT use chemically distilled water.

Polarized Plug

This appliance has a polarized plug (one blade is wider than the other). As a safety feature to reduce the risk of electrical shock, this plug is intended to fit a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

SHORT CORD INSTRUCTIONS

- 1. A short power supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a longer cord.
- 2. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use.
- 3. If a long detachable power cord or extension cord is used:
 - The marked electrical rating of the detachable power supply cord or extension cord should be at least as great as the electrical rating of the appliance.
 - If the appliance is of the grounded type, the extension cord should be the same type 3-wire.
 - The longer cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.

PLASTICIZER WARNING

CAUTION: To prevent Plasticizers from migrating from the finish of the countertop or tabletop or other furniture, place NON-PLASTIC coaster or place-mats between the appliance and the finish of the counter top or table top. **Failure to do so may cause the finish to darken. Permanent blemishes may occur or stains can appear.**

A. Spray Nozzle

- B. Watter Filling Cover
- C. Burst of Steam Button
- D. Spray Button
- E. Steam Control Button
- F. Power Indicator Light

- G. Swivel Connector
- H. Heel Rest
- I. Thermostat Knob
- J. Self-Cleaning Button
- K. Soleplate



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Parts & Features

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Before Using for the First Time

- 1. Remove any sticker or protective foil from the soleplate. Clean the soleplate with a soft cloth.
- 2. The iron has been greased, and as a result, the iron may smoke slightly when switched on for the first time. After a short period, this will stop.
- 3. Keep the soleplate smooth; avoid hard contact with metal objects.
- 4. When using for the first time, hit the Burst of Steam button several times. The iron may emit some small particles from the steam vents.
- 5. After your first use, the following steps will prolong the life of your iron:
 - Press the Spray button until you exhaust all of the water in the water tank
 - Then press the Burst of Steam button until no strong bursts come out.
 - Set the Thermostat Knob to "MAX" and adjust the Steam Control button to "OFF"
 - Plug the iron into the electrical outlet to heat
 - When the Power Indicator Light goes off, turn the Thermostat Knob to "OFF", unplug from the outlet and allow the iron to cool down

Setting the Correct Temperature

CAUTION: Please note that this symbol on the label means that this article CANNOT be ironed.				
Instructions on Label:	Type of Fabric	Thermostat Dial	0000	
	Nylon Silk	MIN	LINER C	
••	Wool		Тоон Сон	
	Cotton	 MAX		
	Linen			

How to Use

Filling with Water:

Make sure the iron is unplugged and the Temperature Knob is in the "MIN" position. Place the iron on its Heel Rest, tilt forward to approximately a 45° angle and pour water into the water-filling opening to the "MAX" position of the Water Tank.

Burst of Steam:

This function works well for tough wrinkles and heavy fabrics. By pressing the Burst of Steam button, an intense burst of steam is emitted from the Soleplate. This can be very useful when removing stubborn creases. For optimum results, there should be 5 seconds of rest between each press of the Burst of Steam button.

***NOTE:** To prevent water from leaking out of the soleplate, NEVER press the Burst of Steam button continuously for more than 5 seconds.

Vertical Steam:

"Burst of Steam" can also be applied when holding the iron in the vertical position, this is useful for removing creases from hanging clothes curtains, etc.

Dry Ironing:

- 1. Set the Steam Control button to the "O" position (no steam).
- 2. As per washing label of various clothes, set to the correct ironing temperature.

Spraying Methods:

You can add moisture to the clothing/fabric that you are ironing at any time by pressing the Spray Button a few times. Before pressing the Spray Button, make sure that there is water in the Water Tank.

Steam Ironing:

- 1. Fill the Water Tank by following the "Filling with Water" instructions.
- 2. Position the Steam Control button to "O".
- 3. Plug the appliance into the socket. The Power Indicator Light will flash to let you know that the soleplate is heating. At this time, you should adjust the Thermostat Knob to the appropriate setting (according to the care label on your clothing or fabric). When the Power Indicator Light goes off, the Soleplate has reached the selected temperature. Press the "Steam Control" button to release steam and iron clothes or fabric.
- 4. To increase steam output, press the "Steam Control" button back. To decrease steam output, press the "Steam Control" button forward.

Anti-Calc:

A special resin filter inside the water tank softens the water and prevents scale buildup in the Soleplate. The resin filter is permanent and doesn't need to be replaced.

How to Use (cont'd)

Anti-Drip:

There is an assembly inside the iron which closes the steam vents when the temperature of the iron's Soleplate becomes very low, preventing water leakage.

Auto Shut-Off:

The auto shut-off feature trips after the iron has been left in the upright position for approximately 15 minutes, or if it has been unused for 30 seconds in the horizontal position. The Auto Shut-Off Indicator Light will begin to flash to indicate that the Auto Shut-Off feature has been tripped. As soon as you move the iron, the device turns on and the iron will begin to work immediately.

Self-Cleaning:

Use the self-cleaning function once every 2 weeks when using the iron regularly. If the water in your area is very hard, the self-cleaning function should be used more frequently.

- 1. Make sure the iron is unplugged and set the Steam Control button to "O".
- Fill the Water Tank to the "MAX" position. Do NOT put vinegar or other descaling agents in the Water Tank. Set the Temperature Dial to "MAX" and plug the power cord into the electrical outlet.
- 4. Once the Power Indicator Light goes off, unplug from the outlet, hold the iron over the sink and press and hold the Self-Cleaning button and gently shake the iron back and forth. As steam and water is forced out of the iron, impurities and flakes (if any) will be flushed out. Release the Self-Cleaning button when all of the water in the Water Tank has been drained out of the iron.
- 5. Repeat the self-cleaning process if there are still a lot of impurities in the iron.
- 6. When finished, plug the iron back into the wall outlet and allow the iron to heat up so that the Soleplate will dry. Once the iron has reached the set ironing temperature and the Power Indicator Light goes off, unplug the iron and gently move it over a piece of cloth to remove any water stains that may have formed on the Soleplate.
- 7. Allow the iron to cool down before storing it.

Cleaning & Maintenance

Before cleaning, remove the plug from the socket and allow the iron to cool down.

- 1. Pour any remaining water out of the Water Tank, set the Steam Control Dial to "O" and set the Iron on its Heel Rest.
- 2. Wipe off the Soleplate with a damp cloth and a non-abrasive (liquid) cleaner.
- 3. If there are fibers adhered to the Soleplate, use a damp cloth with vinegar to wipe off the Soleplate.
- 4. NEVER use strong acid or alkali in order to avoid damaging the Soleplate.
- 5. If scale build-up blocks the Steam Vents, remove the build-up with a toothpick; do NOT damage the surface of the Soleplate.

Troubleshooting

Before calling our Customer Service for information on returns or refunds, try to fix any of the below problems by using this chart:

Problem	Possible Reasons	Solution
Not enough heat or too hot	The Thermostat Dial is not set correctly; the Iron is not plugged in	Set the Thermostat Dial cor- rectly; check to see that the Iron is plugged in
No steam or leakage	The Thermostat Dial has been set to "MIN"	Set the Thermostat Dial to the correct position
No Burst of Steam or no vertical steam	The (vertical) Burst of Steam function has been used too often within a short period of time; the Iron is not hot enough	Continue ironing in the horizontal position and wait awhile before using the (verti- cal) Burst of Steam Function again
Leaking water from Soleplate	The Thermostat Dial has been set out of steam range	Set the Thermostat Dial to the correct position
	The Iron is not hot enough	Wait until the Power Indica- tor Light has gone off before opening the Steam Vents
	There is too much water in the Water Tank	Pour out the additional water until the water line is below the "Max" line
Little steam	The Steam Dial is not set to the proper position	Set the Steam Dial to the proper position
	The Steam Vents are blocked	Clean the Steam Vents with the "self-cleaning function" or by using toothpicks
	Not enough water in the Water Tank	Add water to the Water Tank (up to the "Max" line)
No spraying	Not enough air pressure inside	Press the Spray Nozzle by hand and push the "Spray" button several times
	Little or no water in the Water Tank	Add water to the Water Tank (up to the "Max" line)

Returns

If any item, for any reason, does not meet your expectations, just return it to us. We'll gladly either:

- Refund your merchandise amount
- Credit your account
- Send a replacement

You can return any unused item in its original packaging within 60 days of its receipt for a full refund of the purchase price (excluding shipping and handling charges).

Please send returns to:

Montgomery Ward, Inc. Attn: Customer Returns 2000 Harrison Suite 100 Clinton, IA 52732-6676

When returning an item:

- Use the original packaging and pack it securely.
- Please adequately insure your item in case you need to make a claim with the carrier you choose for returning your item.
- Include your order number and reason for return.
- We recommend keeping the receipt for 4 weeks.

Montgomery Ward® Improving American Homes Since 1872

1 Year Limited Warranty

Montgomery Ward, Inc. warrants this product to be free from defects in material and workmanship for one year from provable date of purchase.

Within this warranty period, Montgomery Ward will repair or replace, at its option, defective parts of this product at no charge, provided the product is returned, freight prepaid with proof of purchase to Montgomery Ward. Allow 2-4 weeks for return shipping.

This warranty does not cover improper installation, misuse, abuse or neglect on part of the owner. Warranty is also invalid in any case that the product is taken apart or serviced by an unauthorized service station.

This warranty gives you specific legal rights and they may vary from state to state.

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTIBILITY OR FITNESS FOR A PARTICULAR PURPOSE.

> Montgomery Ward Customer Service 8:00 am to Midnight CST, Monday through Friday

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