

Montgomery Ward®

Montgomery Ward®

Hot & cold
water where
you want it

Countertop Water Dispenser



Model: GD-2TCCTW

Montgomery Ward Customer Service
1112 7th Avenue, Monroe, WI 53566
8:00 am to Midnight, Monday through Friday

Wards.com 1-888-557-3848

Instruction Manual

Item No.: 724718
120V~, 60Hz, 580W

Wards.com 1-888-557-3848



Thank you for purchasing your Countertop Water Dispenser by Montgomery Ward®. It will perform to the highest standard, time after time, with all the convenience and durability you rely on from Wards. We guarantee it!

You will love the convenience of hot and cold water where you want it, when you want it. All you need is bottled water and an electrical outlet – no plumbing required!

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3102543
Conforms to UL Std. 471
Certified to CSA Std. C22.2 No. 120-13

PLEASE SAVE THESE INSTRUCTIONS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY

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Important Safeguards

PLEASE READ THESE INSTRUCTIONS BEFORE USE

Basic safety precautions should always be followed when using this appliance.

WARNING: TO AVOID THE RISK OF ELECTRICAL SHOCK, ALWAYS MAKE SURE THE PRODUCT IS UNPLUGGED FROM THE ELECTRICAL OUTLET BEFORE ASSEMBLING, DISASSEMBLING, RELOCATING OR CLEANING

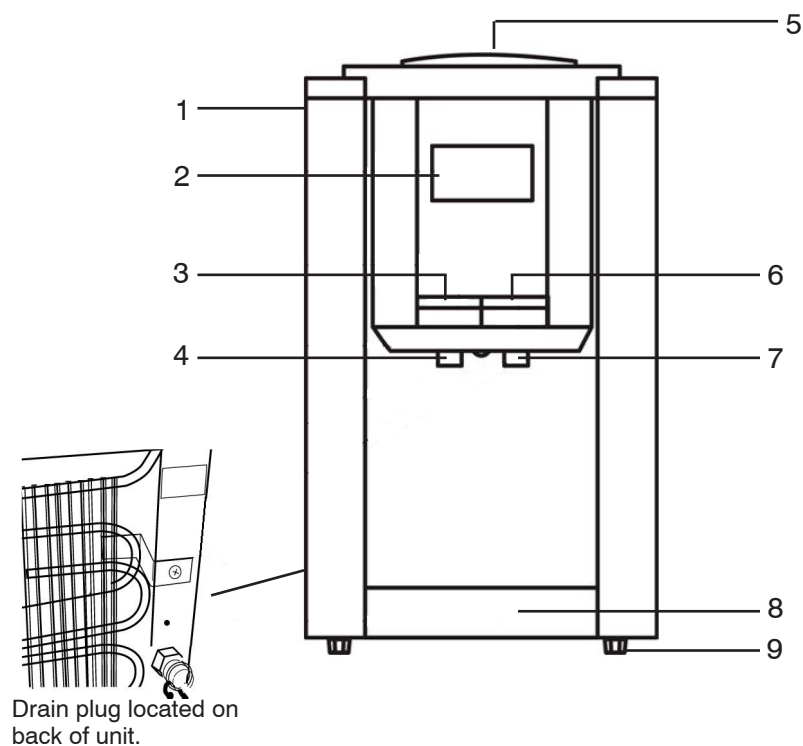
1. Close supervision is necessary when any appliance is used by or near children. Do NOT allow children to play with this appliance.
2. To protect against electrical shock, do not place cord, plug or appliance in water or other liquid.
3. Use the plug to disconnect from electrical outlet, never pull out by the cord.
4. Turn power OFF before removing plug from outlet.
5. Never remove plug with wet hands.
6. Do NOT operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Call our toll-free customer service number for information regarding replacement or returning the product.
7. Do NOT allow water to get on Control Panel.
8. Do NOT expose to direct sunlight.
9. Do NOT use outside.
10. Never install the unit where it could be subjected to:
 - Other products that produce heat (furnace, stove, etc.).
 - Flammable materials, including liquids.
 - Excessive dust.
 - Moisture.
11. Indoor use only.
12. Do NOT use abrasive cleansers or pads to clean outside of water dispenser.
13. Do NOT use water bottles with cracks, holes or leaks.
14. When moving Water Dispenser, do NOT angle more than 45°.
15. Never add bleach, detergents or other hazardous chemicals to the water tanks.
16. Never store paint, gasoline, oil or other flammable liquids near Water Dispenser.
17. Do NOT use appliance for other than intended use.
18. Discard appliance following local ordinances.

3-Prong Plug

This appliance has a 3-prong (grounding) plug for use in a 3-prong (grounding) outlet to minimize the possibility of electric shock. This appliance should only be used with a 120V, 60Hz grounded outlet. Failure to follow these instructions could result in fire, electrical shock, serious injury or death.

If the plug does not fit fully in the outlet, contact a qualified electrician to install a 3-prong (grounding) outlet. Do not attempt to modify the plug in any way. Failure to follow these instructions could result in fire, electrical shock, serious injury or death.

Parts & Features



- | | |
|--|-------------------------|
| 1. Hot/Cold Water Switches on back (not shown) | 6. Cold Water Button |
| 2. Control Panel | 7. Cold Water Dispenser |
| 3. Hot Water Button with Safety | 8. Removable Drip Tray |
| 4. Hot Water Dispenser | 9. Adjustable Legs |
| 5. Water Intake | |

Installation

WARNING: Plastic bags pose a risk of suffocation. Never allow children to play with plastic bags.

1. After unpacking, dispose of all packing materials in accordance with local ordinances.
2. Place Water Dispenser on a counter strong enough to support the weight of the appliance when fully loaded with water.
3. Water Dispenser should have a minimum of 2 inches of clearance around the entire unit to allow for adequate ventilation.
4. Level the appliance using the adjustable leveling feet on the front of the unit.
5. Allow unit to sit upright and undisturbed for 2 hours.

Note: Do NOT plug unit into electrical outlet.

Before Using for the First Time

1. Check that the drain plug cap, which is located on the back lower right corner, is firmly in place.
2. Fill water tank to capacity with tap water and let sit for 5 minutes.
3. Place cup under hot water dispenser, slide red tab to the right and press hot water button just until water flows out of dispenser.
4. Plug Water Dispenser into electrical outlet.
5. Wait 1 hour for hot and cold water to come to temperature.
6. Unplug the Water Dispenser.
7. Place a large container under the hot and cold dispensers and drain unit using the hot and cold water buttons.
8. Place a container under the drain plug on the back of the unit, remove cap and allow remaining water to drain.
9. Replace cap on drain plug.
10. Install bottled water in water intake (up to 5-gallon capacity).
11. Place a container under the hot and cold water dispensers.
12. Press both water buttons just until water starts flowing from dispensers.
13. Plug Water Dispenser into electrical outlet.

IMPORTANT: Follow the instructions in the section Before Using for the First Time, on page 5, before using this appliance for the first time or after a long period of disuse.

1. Turn cooling switch to OFF.
2. Unplug Water Dispenser from the electrical outlet.
3. Remove label, if applicable, from lid of water bottle.
4. Install water bottle into water intake (up to 5-gallon capacity).
5. Place cup under hot water dispenser and press hot water button until water is dispensed.
6. Plug unit in.
7. Turn cooling and/or heating switch(es) to ON; the LED will display on the control panel.

General Care & Storage

This appliance contains no user serviceable parts. Do not try to repair it yourself. If problems occur, call our toll-free customer service number for information regarding replacement or returning the product.

PRECAUTIONS:

- Always unplug machine before cleaning.

TO CLEAN:

- For general cleaning, wipe the front and back of the Water Dispenser with a soft, damp cloth. Do NOT use abrasive cleansers or pads to clean outside of machine.

If the water flow from the dispensers has slowed down or doesn't come out in an even flow, minerals from the water might have built up causing a blockage. In this case, you will need to clean the inside of the machine using a solution of tap water and 2% citric acid.

1. Turn the cooling switch to OFF.
2. Unplug the Water Dispenser.
3. Remove water bottle and set aside.
4. Place a large container under the hot and cold dispensers and drain unit using the hot and cold water buttons.
5. Place a container under the drain plug on the back of the unit, remove cap and allow remaining water to drain. Replace cap.
6. Fill water intake with citric acid solution and let it sit for 2 hours.

7. Place a large container under the hot and cold dispensers and drain unit using the hot and cold water buttons.
8. Place a container under the drain plug on the back of the unit, remove cap and allow remaining water to drain. Replace cap.
9. Replace water bottle in water intake.
10. Place cup under hot water dispenser and press hot water button until water flows from dispenser.
11. Plug unit back in.
12. Turn the cooling and/or heating switch(es) to ON.
13. Wait 1 hour for water to come up to temperature.

TO STORE:

If the Water Dispenser will not be used for 3 days or more, it's best to drain water from the unit to avoid mineral buildup.

1. Turn the cooling switch to OFF.
2. Unplug the Water Dispenser.
3. Remove water bottle and set aside.
4. Place a large container under the hot and cold dispensers and drain unit using the hot and cold water buttons.
5. Place a container under the drain plug on the back of the unit, remove cap and allow remaining water to drain. Replace cap.
6. Wipe out any water or moisture remaining in water intake using a soft cloth.

Troubleshooting

| Problem | Possible Cause | Remedy |
|--|--|--|
| Water Dispenser doesn't dispense water | No power to unit | Plug unit in Check for tripped circuit breaker or blown fuse |
| Cold water is not cold | Cooling switch not on Proper clearance not maintained | Turn cooling switch to ON position Make sure there is 2 inches of clearance on all sides of machine |
| Hot water is not hot | Hot water switch not on | Turn on hot water switch on back of unit |
| Compressor turns on and off frequently | Ambient temperature is above 107° F | Cool ambient temperature where Water Dispenser is located |
| Water Dispenser vibrates | Unit is not level | Level machine using the adjustable feet |
| Water Dispenser is noisy | Flow of refrigerant in unit causes gurgling sound Unit is not level | This is normal operation Level machine using the adjustable feet |

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If any item, for any reason, does not meet your expectations, just return it to us. We'll gladly either:

- Refund your merchandise amount
- Credit your account
- Send a replacement

You can return any unused item in its original packaging within 60 days of its receipt for a full refund of the purchase price (excluding shipping and handling charges).

Please send returns to:

**Montgomery Ward, Inc.
Attn: Customer Returns
2000 Harrison Suite 100
Clinton, IA 52732-6676**

When returning an item:

- Use the original packaging and pack it securely.
- Please adequately insure your item in case you need to make a claim with the carrier you choose for returning your item.
- Include your order number and reason for return.
- We recommend keeping the receipt for 4 weeks.



1 Year Limited Warranty

Montgomery Ward, Inc. warrants this product to be free from defects in material and workmanship for one year from provable date of purchase.

Within this warranty period, Montgomery Ward will repair or replace, at its option, defective parts of this product at no charge, provided the product is returned, freight prepaid with proof of purchase to Montgomery Ward. Allow 2-4 weeks for return shipping.

This warranty does not cover improper installation, misuse, abuse or neglect on part of the owner. Warranty is also invalid in any case that the product is taken apart or serviced by an unauthorized service station.

This warranty gives you specific legal rights and they may vary from state to state.

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

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