

## How to return your order:

1. Complete this form and include with your return.
2. Using the original packaging, carefully pack your return and cover or remove all existing labels from the box.
3. Ship insured to: **Returns Dept.**  
2000 Harrison Dr, Ste 100  
Clinton IA 52732

Dashed line: Detach Here

### Return/Exchange Form

- Keep your receipt.
- Please fill in a Return Reason Code on the front (select the code from the list below) for each item returned.
- Specify any new or exchange item(s) you wish to receive below.
- Include this form with your returned merchandise.

In case we need to contact you:

Name: \_\_\_\_\_

Daytime phone: (     ) \_\_\_\_\_

Evening phone: (     ) \_\_\_\_\_

Email: \_\_\_\_\_

Refund/Credit    Exchange the item\*    Different item\*

New Item #	Qty	Item Name	Size	Color	Total Price	Personalization (if applicable)

#### \* When you want an exchange or a different item:

- We will first apply your refund from the returned item.
- If additional payment is due, we can put it on your company credit plan (if you have one opened), or you may call a service representative at the number on the front side of this form (upper left) or use the website.

## Return Reason

NOTE: Please remove all personal information from electronic/s you are returning.

Quality	Service	Color	Other
<b>K1</b> Poor quality	<b>A1</b> Arrived too late	<b>L1</b> Color not as shown	<b>N1</b> Did not like style; did not look good on me
<b>K2</b> Defective; did not work	<b>A3</b> Arrived damaged	<b>L2</b> Did not like color	<b>N2</b> Not what I expected
<b>N5</b> Difficult to assemble or operate	<b>A2</b> Wrong item/color shipped	<b>L3</b> Items in set did not match	<b>N4</b> Changed my mind
<b>N7</b> Parts missing	<b>K3</b> Incorrect personalization	<b>L4</b> Color faded or bled	<b>N6</b> Priced too high
<b>Fit</b>			<b>N9</b> Other _____
<b>General</b>	<b>Too small</b>	<b>Too big</b>	_____
<b>C20</b> Bought the wrong size	<b>C02</b> Bust too small	<b>C01</b> Bust too big	_____
<b>C19</b> Bought more than one size	<b>C04</b> Waist too small	<b>C03</b> Waist too big	_____
<b>T2</b> Overall too small	<b>C09</b> Overall too short	<b>C10</b> Overall too long	_____
<b>B1</b> Overall too big	<b>C12</b> Inseam too short	<b>C11</b> Inseam too long	_____
			_____